

THE ECONOMICS OF (BIG) DATA

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The Economics of Data



- What about Data?
- What about Economics?
- What about Economics of Data?
- What about Privacy?
- What about Data Governance?
- The Importance of Economics of (Big) Data





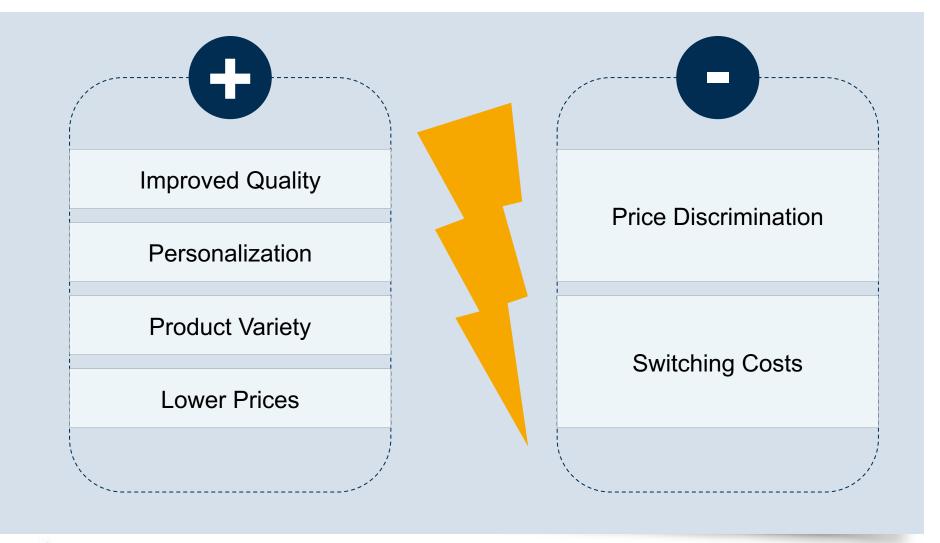






Consumer Benefits and Costs of sharing Data MANNHEIM BUSINESS SCHOOL









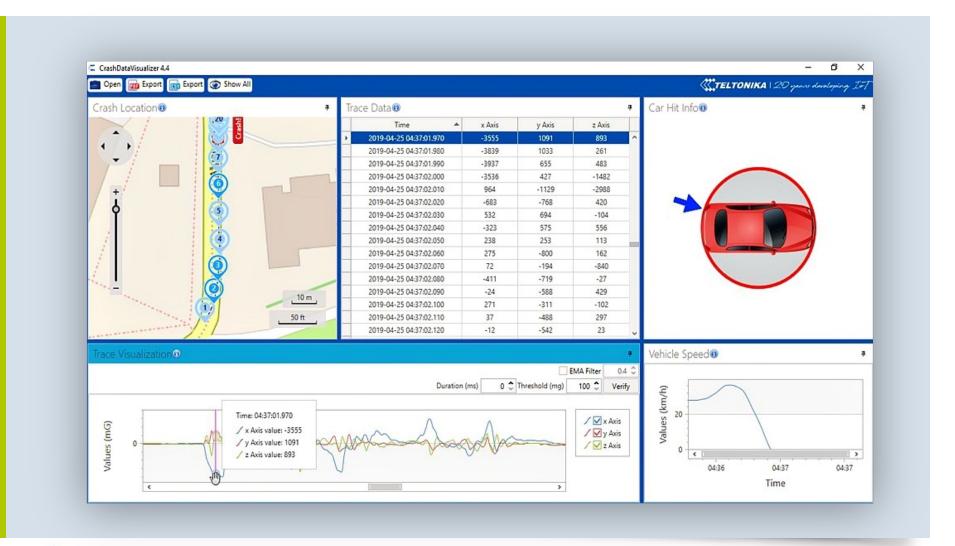






Usage-based Insurance Driving Trackers









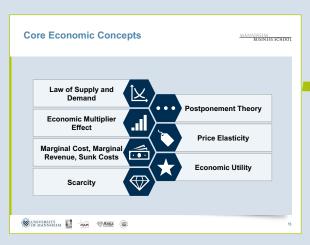






Privacy as Source of Economic Inefficiencies







- Less shared data means less information
- Less information causes inaccuracy in economic models
- Economic inefficiencies arise





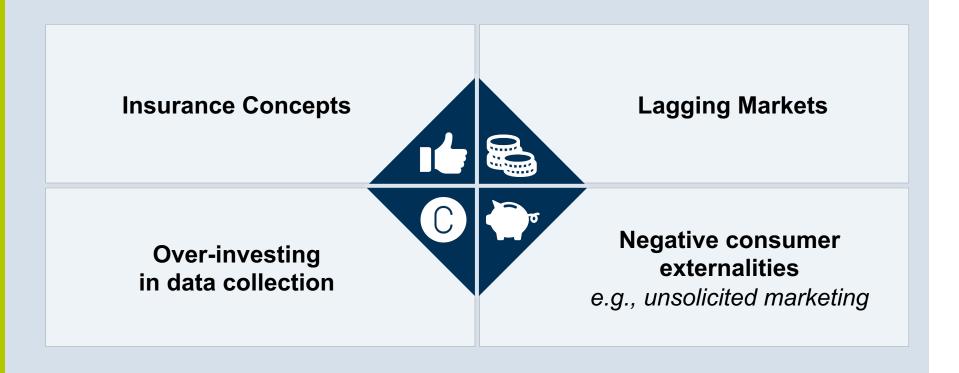






Privacy as Source of Economic Inefficiencies MANNHEIM BUSINESS SCHOOL

- Limitations













Disclosed vs. Protected Data







Disclosed data refers to states in which the data subject may have knowingly or unknowingly shared data with other parties, or states in which other parties may have entered in possession of the subject's data, independently of her knowledge or even consent.



Protected Data

Protected data refers to situations in which such disclosures have not taken place, independently of whether this may be due to the data subject's intentional protection of personal information, or the potential data holder being unable, or uninterested in, accessing the latter.









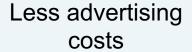


Benefits of Disclosed Data for Data Holders











Targeted offers



Coupon strategies



Improved CRM



Maximize ROMI



Less inventory risk



Predict trends



Consumer loyalty



Recommendations



Price discrimination



Improve service offering



Sell consumer data











Benefits of Disclosed Data for Data Subjects

















Costs of Disclosed Data

















Benefits of Protected Data







Data Holder

- Limiting liabilities
- Limiting costs due to misused data
- Attracting privacy-savvy consumers
- May be revenue enhancing
- Less need for additional authentication processes



- Being less transparent to firms (e.g., in terms of willingness-to-pay)
- Some foregone benefits are dispensable due to suitable alternatives











Costs of Protecting Data







Data Holder

- Social losses due to incoherent privacy policies
- Second order effects

 (inefficient investments in data protection)



Data Subjects

- Cognitive costs

 (e.g., time spent on informing,
 on changing one's habits, etc.)
- Money spent for privacy enhancing technologies
- Opportunity costs











Framing the trade-off



Privacy needs can be satisfied without significant damage to useful flows of personal data

Expectations on companies might increase with regard to protecting individual privacy



Economics angle can help finding a balance between information sharing and information hiding



Privacy technologies
might change the framing
of the privacy debate









